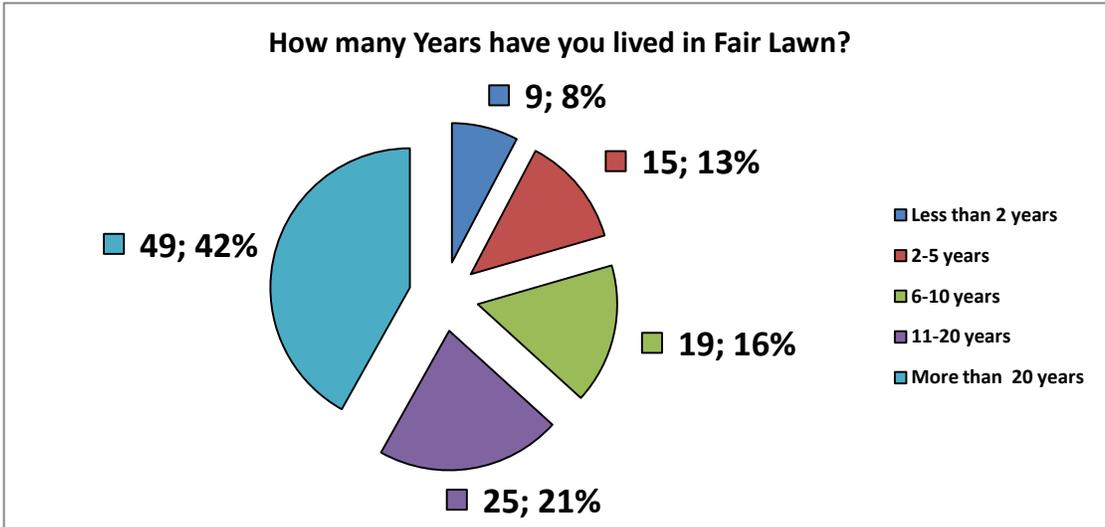


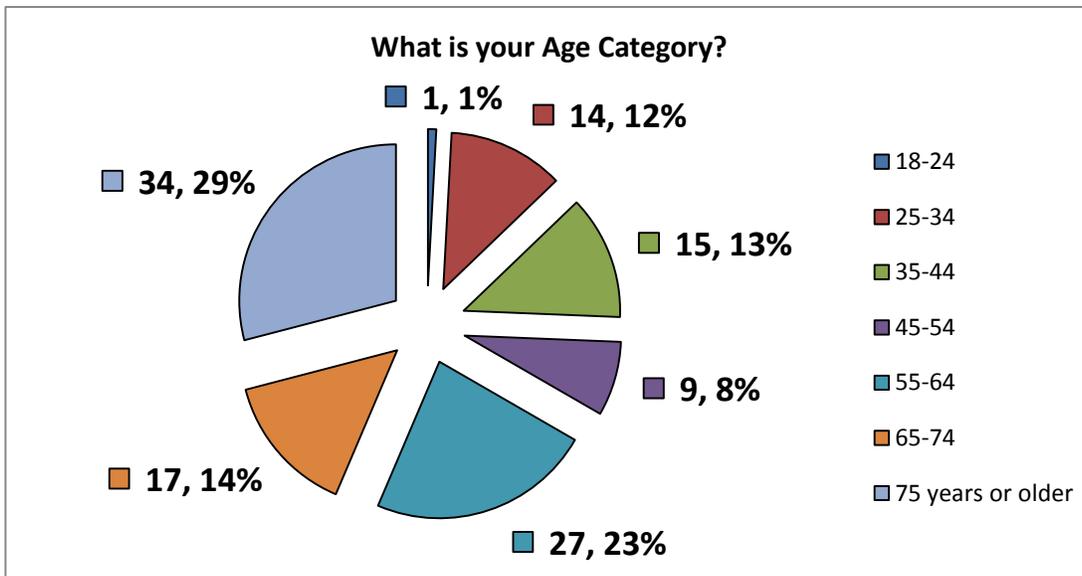
## Tenant Survey Responses 2012

In August 2012 the Borough Manager's Office sent out 1,255 Tenant Surveys based on the database of tenants. The surveys were supposed to be returned by 10/1/2012. Total to date we have received back 122 surveys for a 9.7% response rate. The following charts and comments are the results of those surveys. In addition, we are in the process of tabulating all hand written comments from the survey respondents and will provide that information shortly.

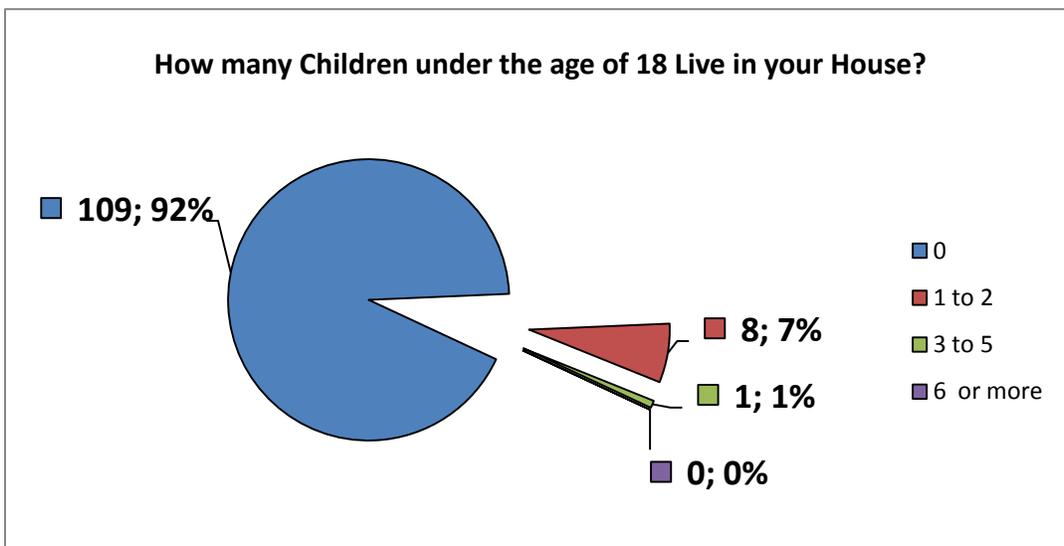
**\* Please note in all cases, if the respondent answered a question using the number scale of 1-7 and answered a question using the number 4, that data is not in the highlighted yellow comments under each chart. Those numbers are reflected on the accompanying chart.**



**63% of the Tenants who responded have lived in Fair Lawn over 11 years**

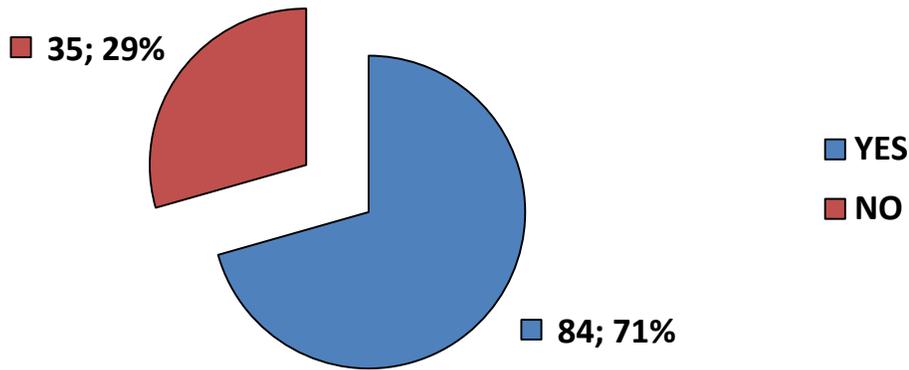


**67% of the Tenants who responded are over 55**



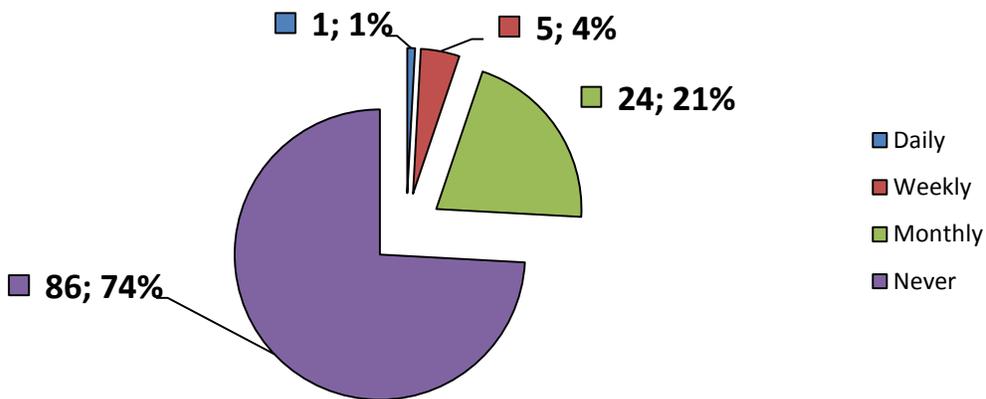
**92% of the Tenants who responded have no children living at home**

### Do you have Internet Access at your Home or Place of Business?



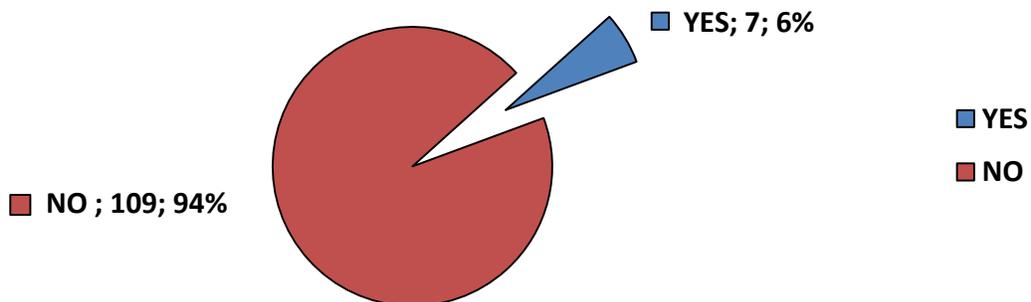
**71% of the Tenants who responded have Internet Service**

### How often have you used the Borough's Website in the last 6 months?

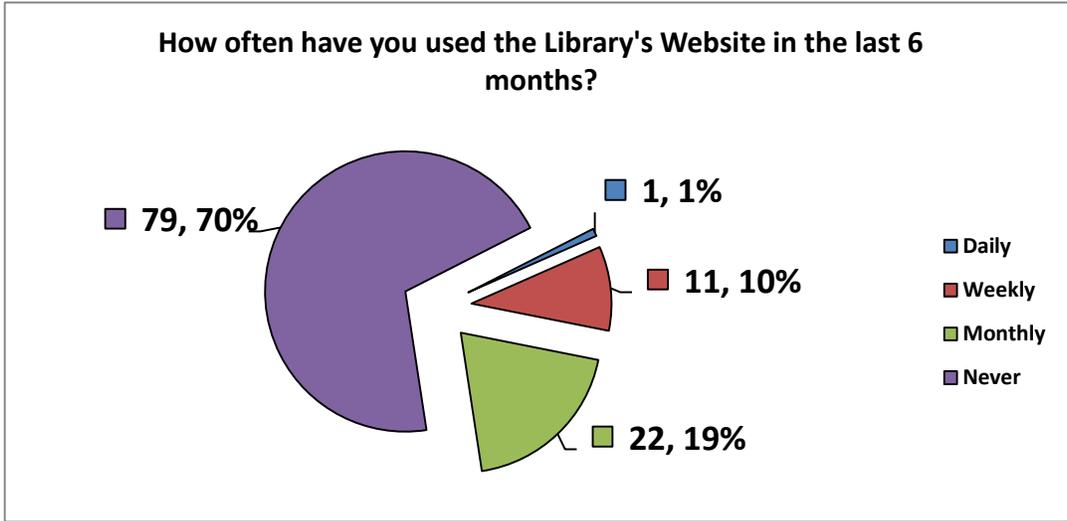


**74% of the Tenants who responded have never used the Borough's Website**

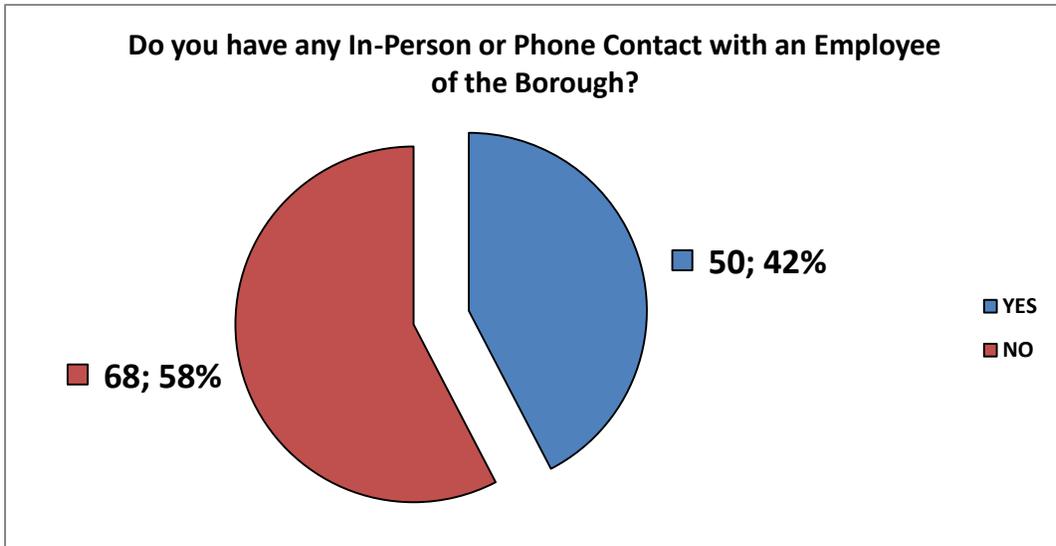
### Do you follow the Borough on Facebook?



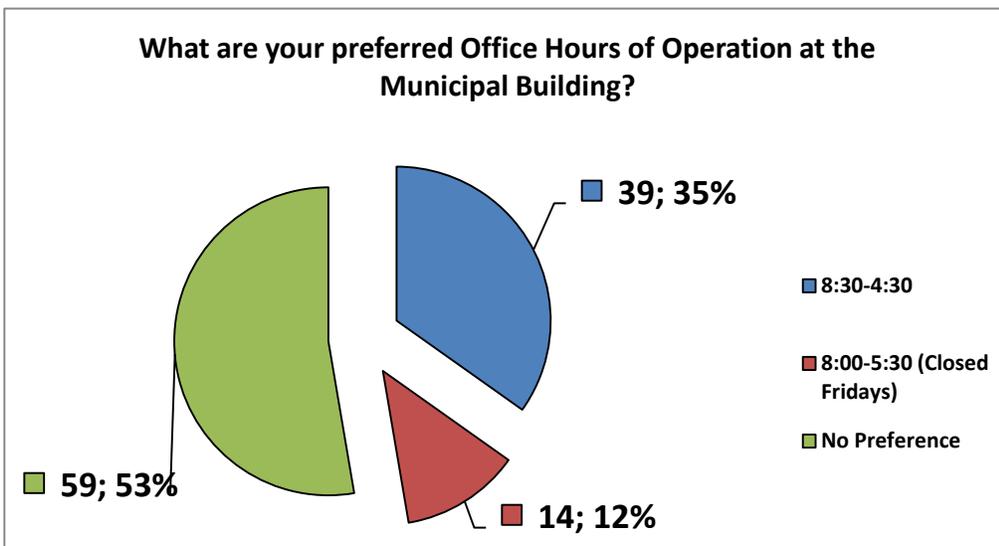
**94% of the Tenants who responded do not follow the Borough's Facebook page**



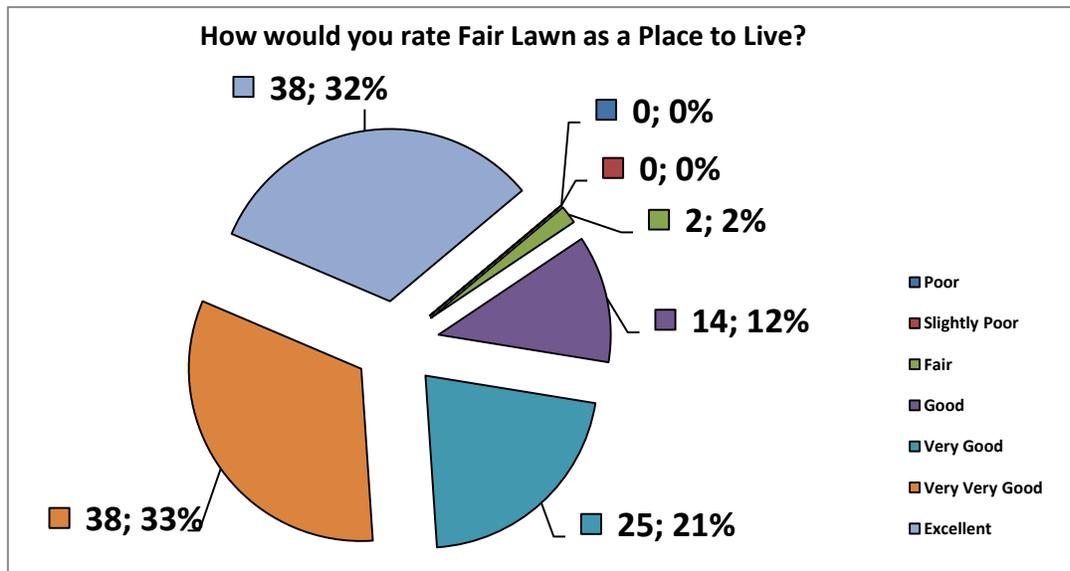
**70% of the Tenants who responded have never used the Library's Website**



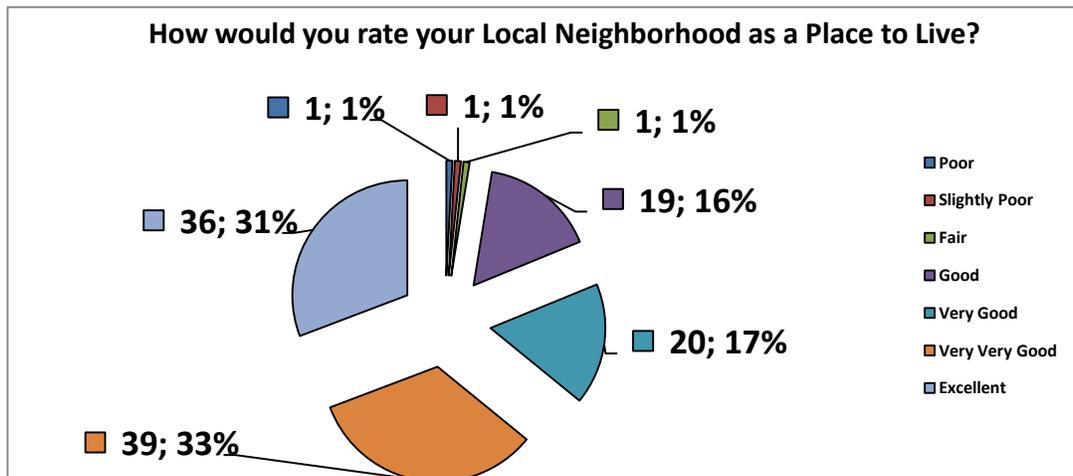
**58% of the Tenants who responded have not been in contact with the Borough**



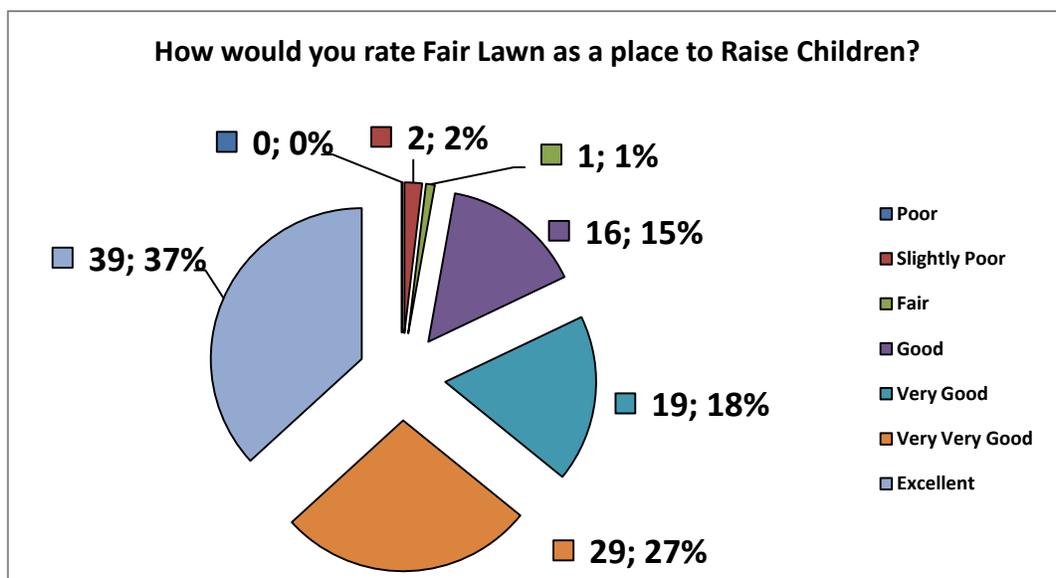
**88% of the Tenants who responded preferred or had no preference to the current hours of operation at the Municipal Building**



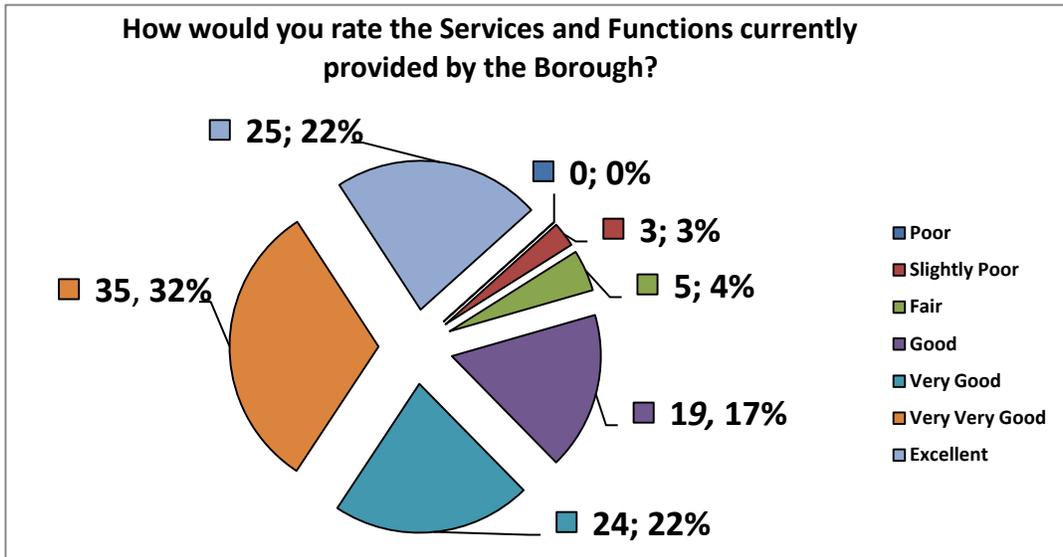
**86% of the Tenants who responded liked living in Fair Lawn**



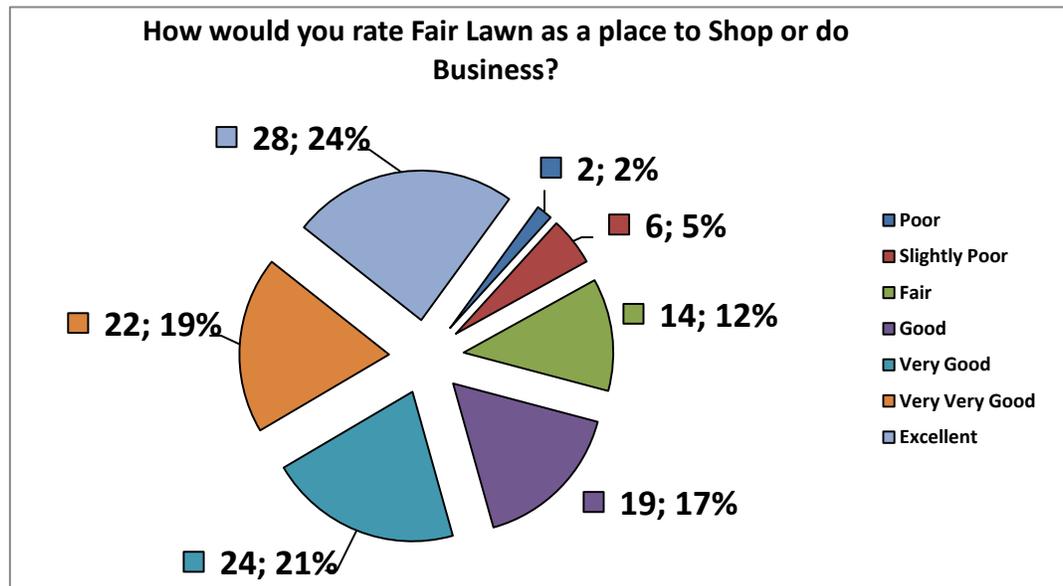
**81% of the Tenants who responded liked living in their neighborhood**



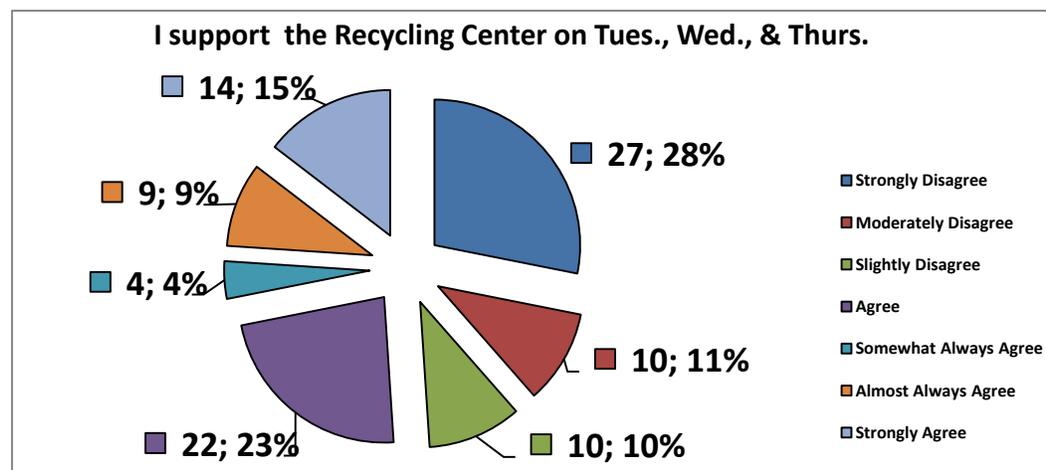
**82% of the Tenants who responded liked raising children in Fair Lawn**



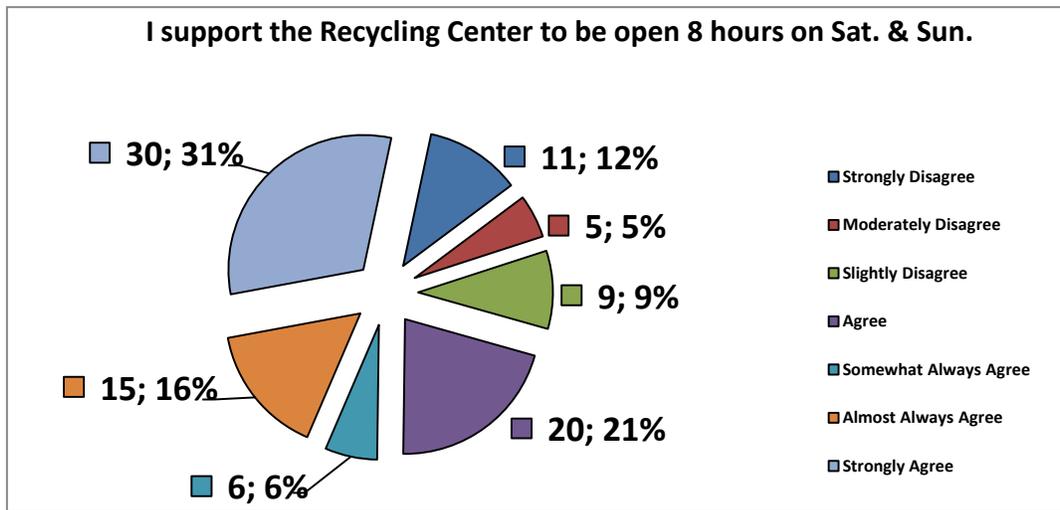
**76% of the Tenants who responded liked the services provided in Fair Lawn**



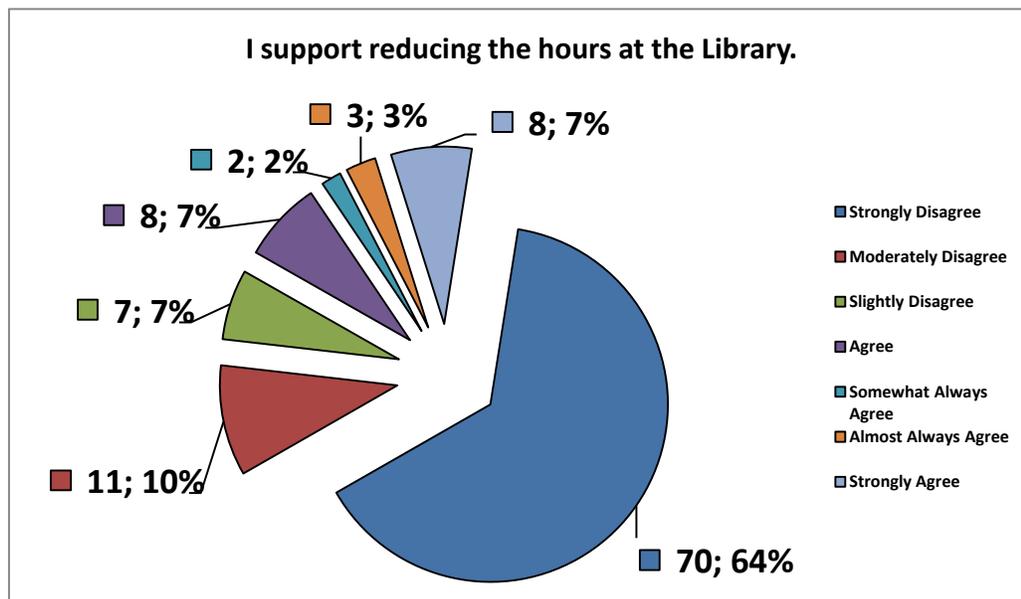
**64% of the Tenants who responded liked Fair Lawn for Shopping and Business**



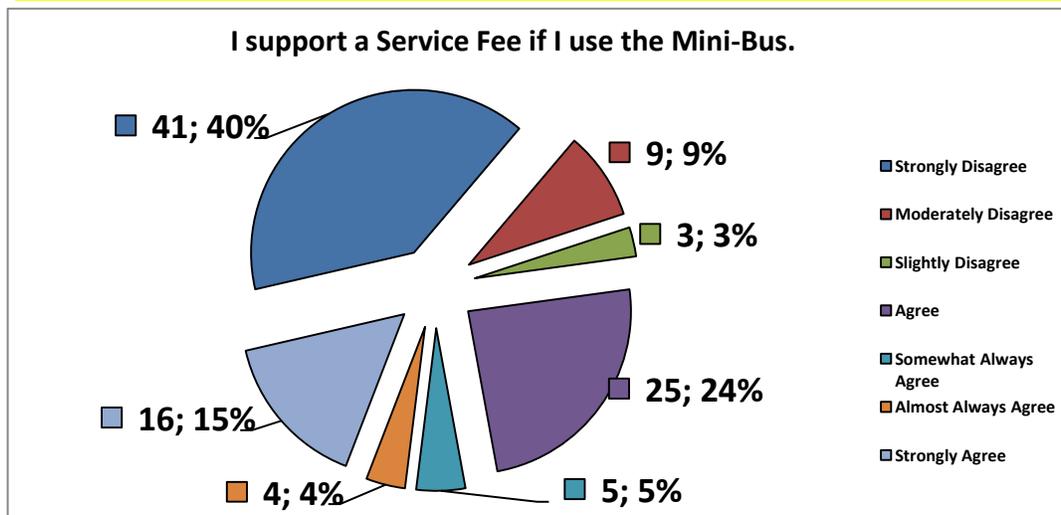
**28% of the Tenants who responded support closing the Recycling Center on Tues., Wed. & Thursday**



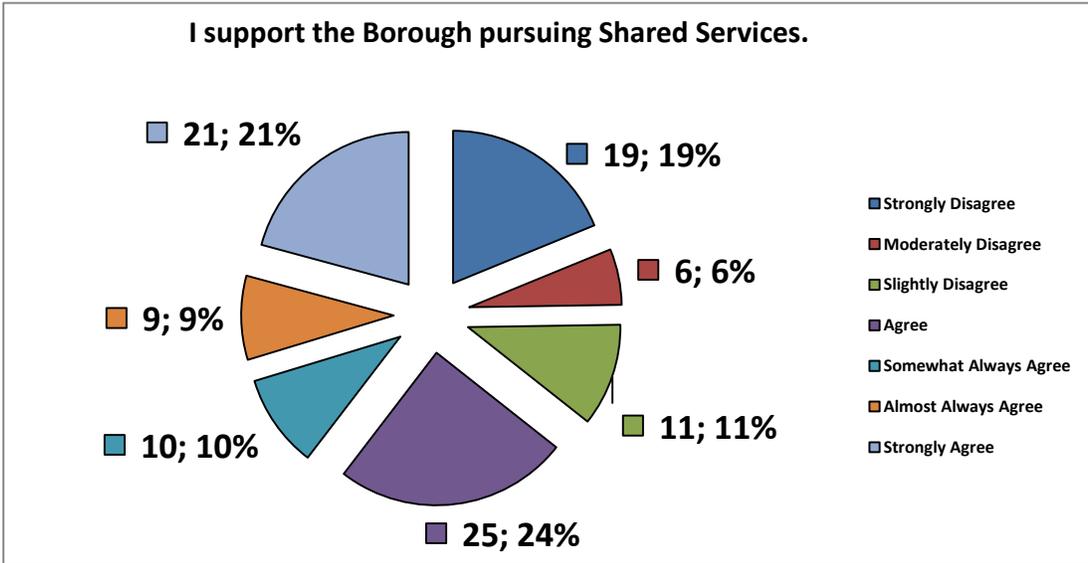
**53% of the Tenants who responded support the Recycling Center being open 8 hours on Saturday and Sunday**



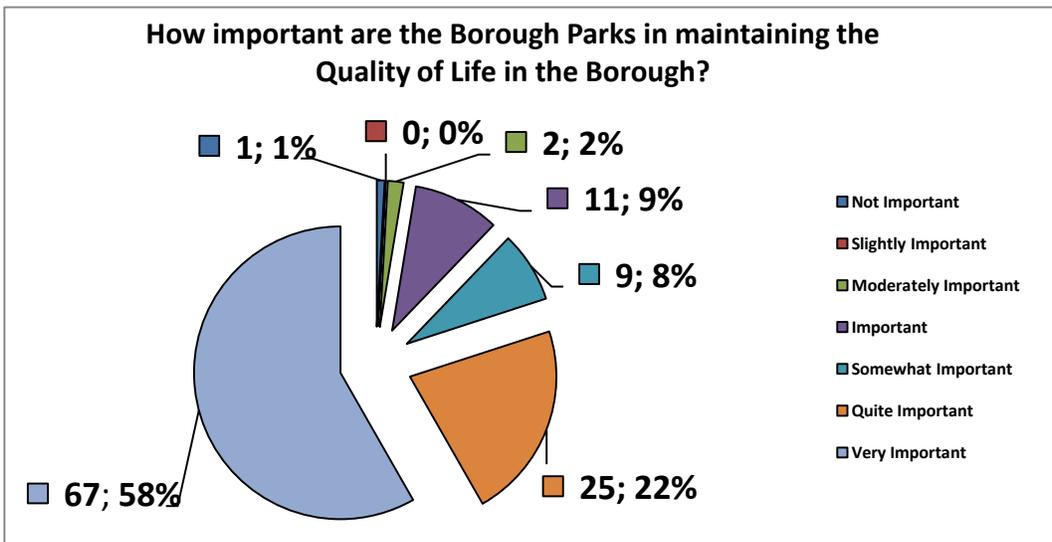
**81% of the Tenants who responded do not want to reduce the hours at the Library**



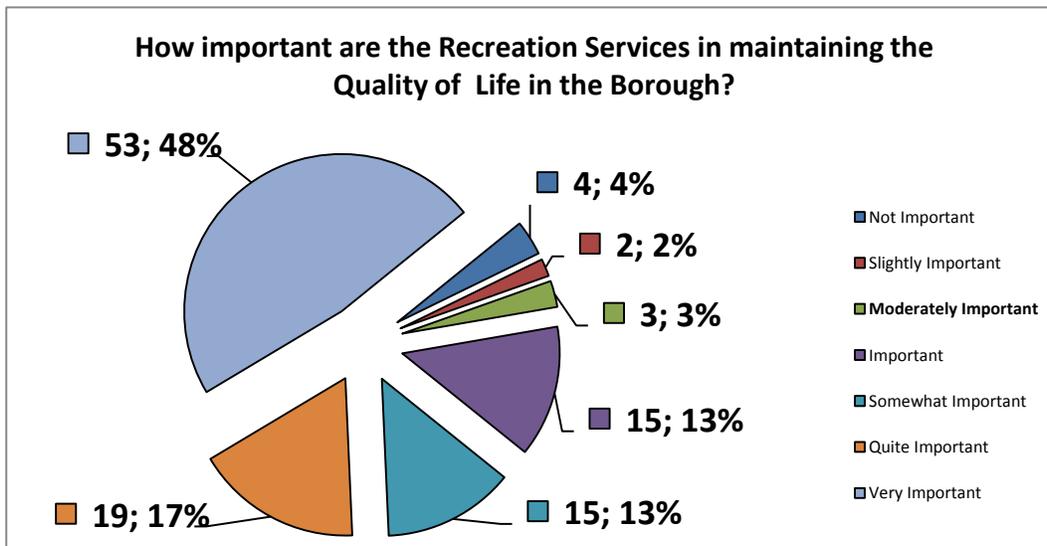
**51% of the Tenants who responded do not want to charge a fee for Mini-Bus**



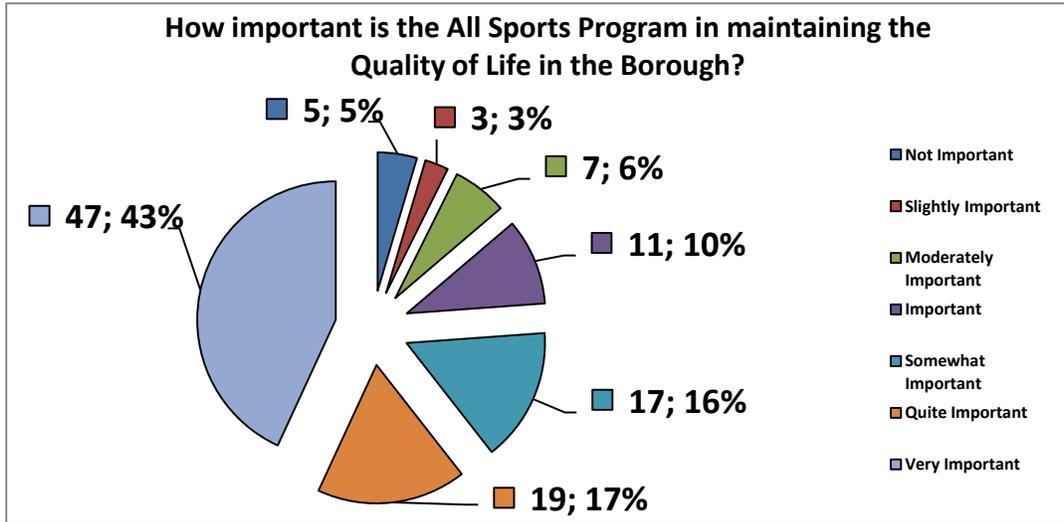
**40% of the Tenants who responded want to pursue Shared Services**



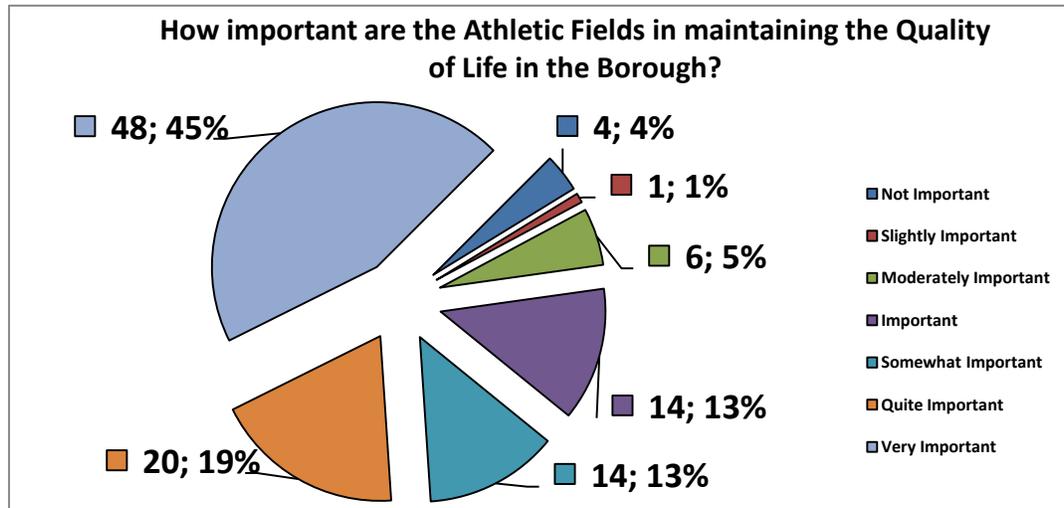
**88% of the Tenants who responded think the Borough Parks maintain the Quality of Life in the Borough**



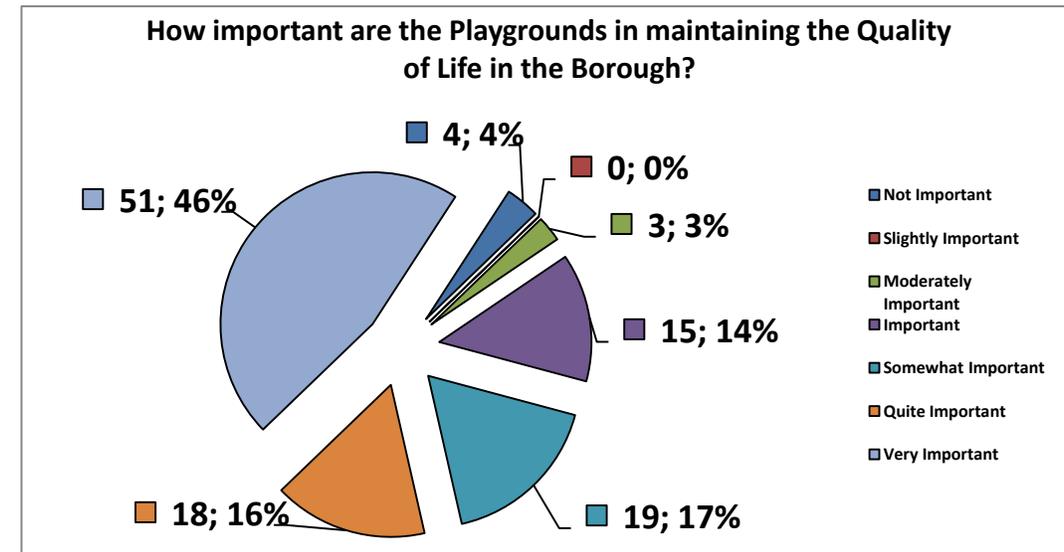
**78% of the Tenants who responded think the Recreation Services maintain the Quality of Life in the Borough**



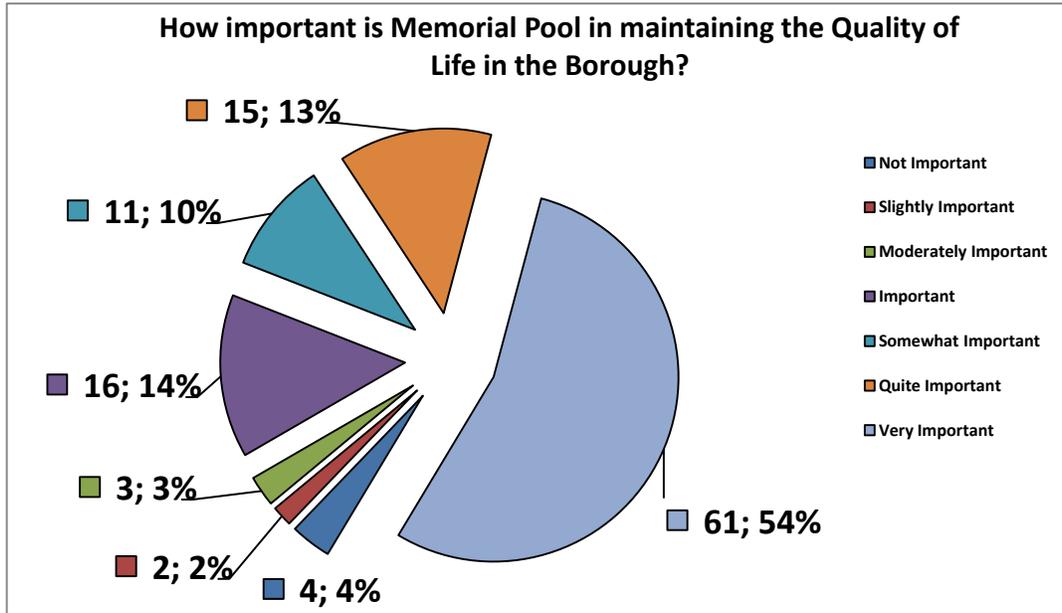
**76% of the Tenants who responded think the All Sports Programs maintain the Quality of Life in the Borough**



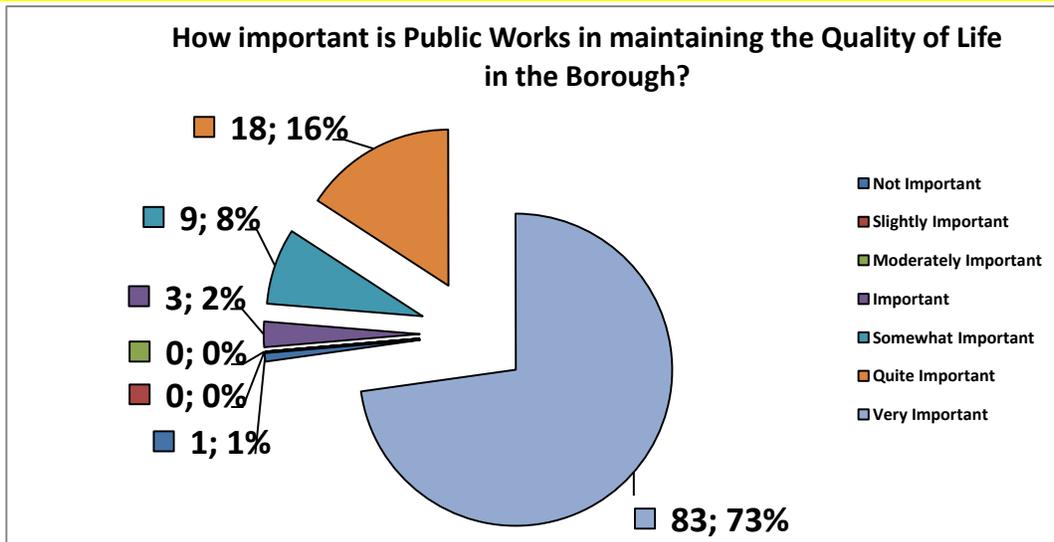
**77% of the Tenants who responded think the Athletic Fields maintain the Quality of Life in the Borough**



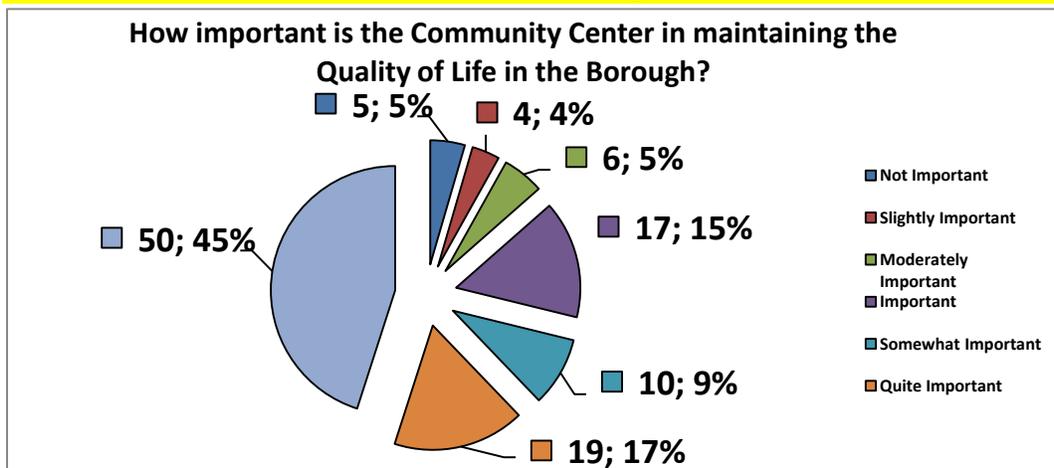
**80% of the Tenants who responded think the Playgrounds maintain the Quality of Life in the Borough**



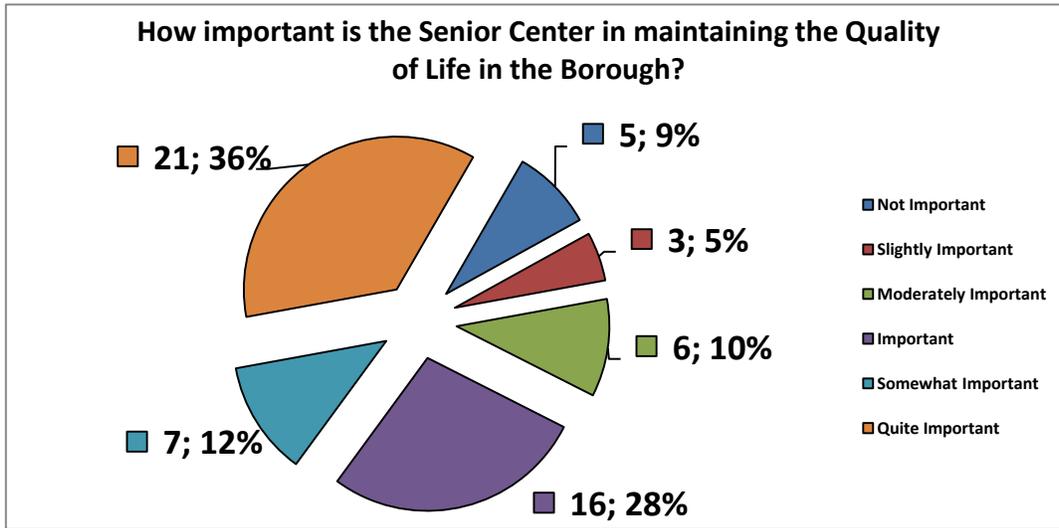
**78% of the Tenants who responded think Memorial Pool maintains the Quality of Life in the Borough**



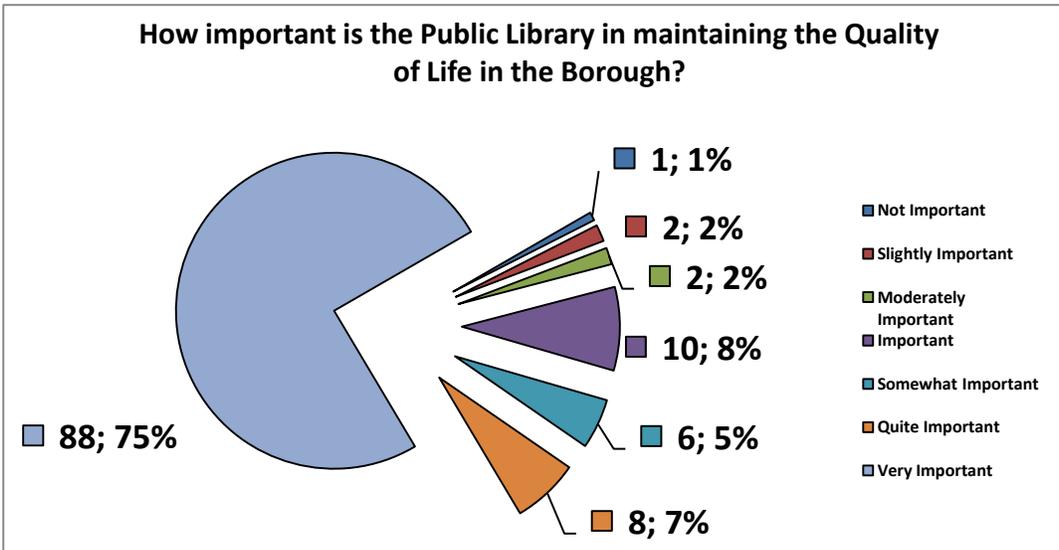
**96% of the Tenants who responded think Public Works maintains the Quality of Life in the Borough**



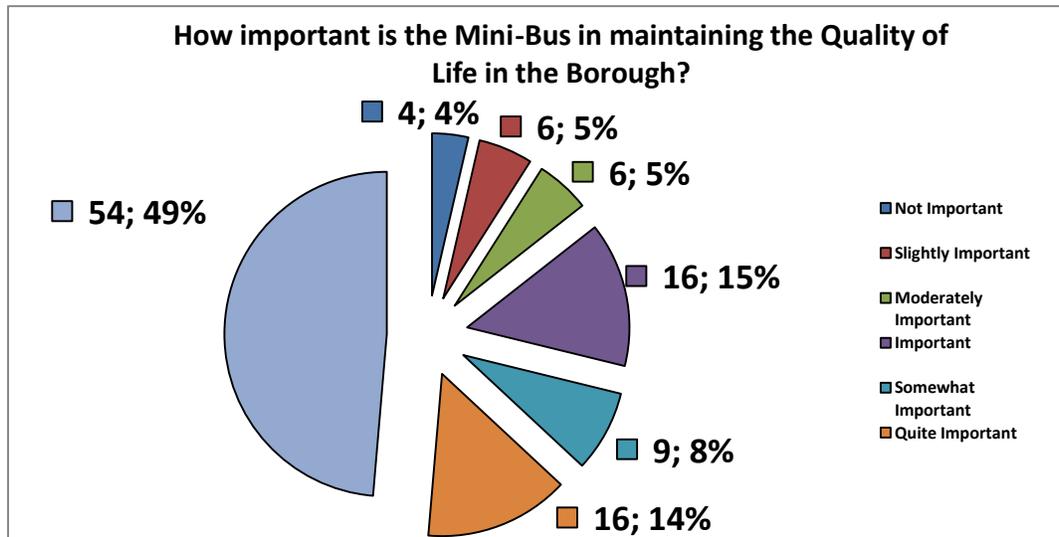
**71% of the Tenants who responded think the Community Center maintains the Quality of Life in the Borough**



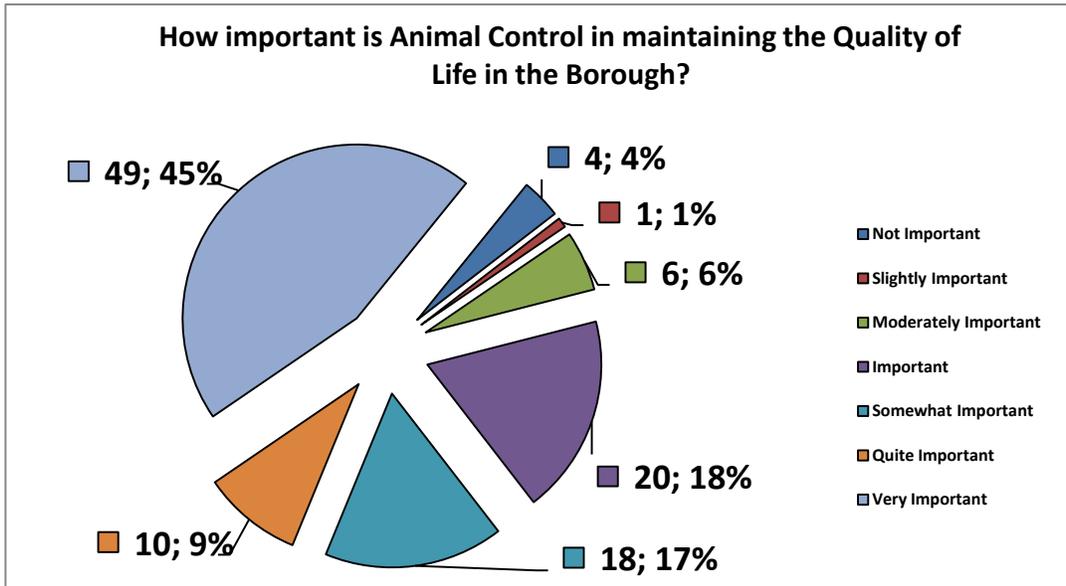
**74% of the Tenants who responded think the Senior Center maintains the Quality of Life in the Borough**



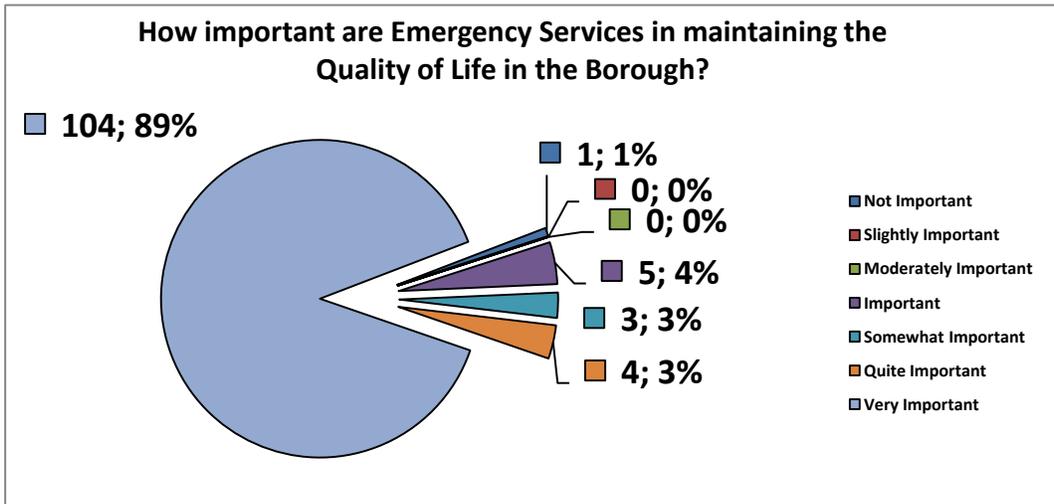
**87% of the Tenants who responded think the Library maintains the Quality of Life in the Borough**



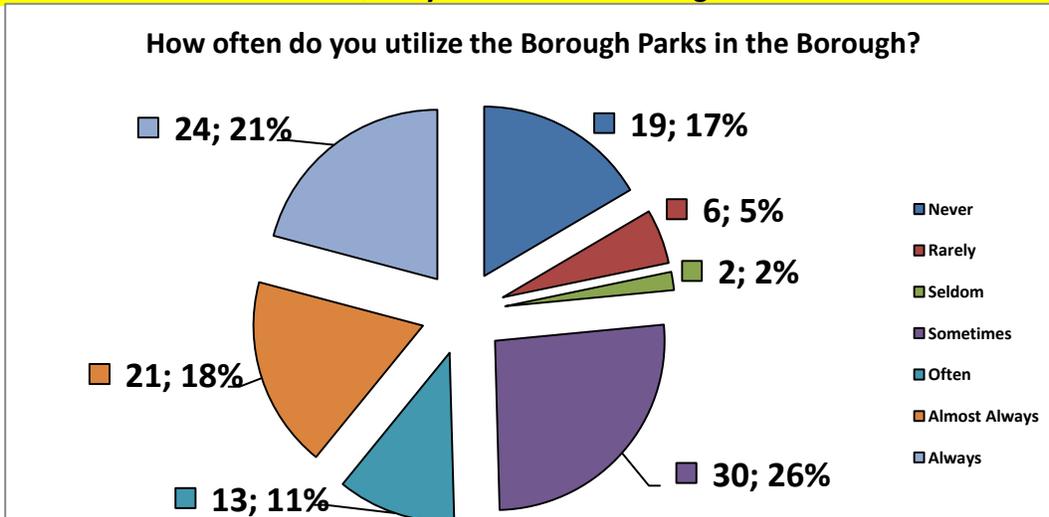
**71% of the Tenants who responded think the Mini-Bus maintains the Quality of Life in the Borough**



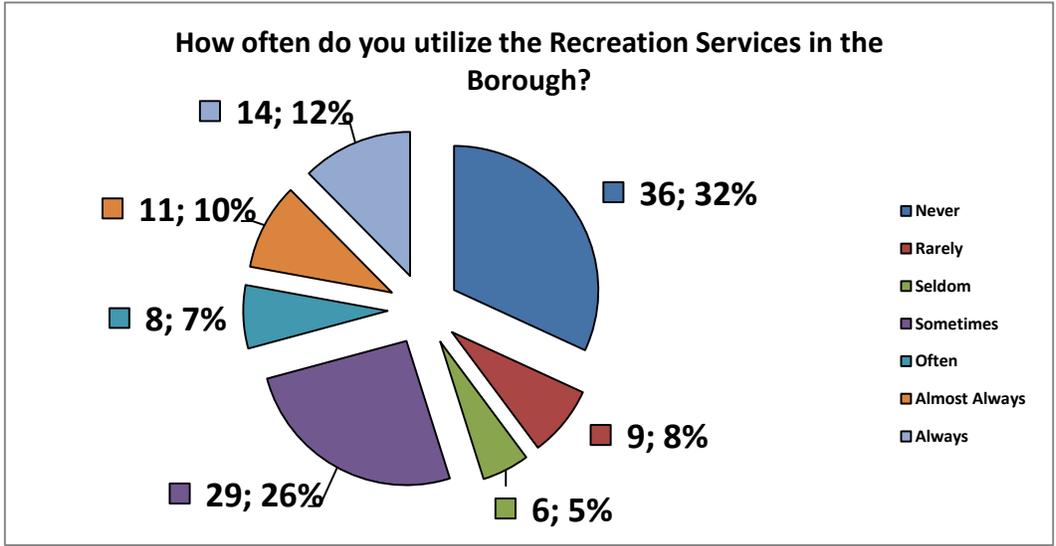
**71% of the Tenants who responded think Animal Control maintains the Quality of Life in the Borough**



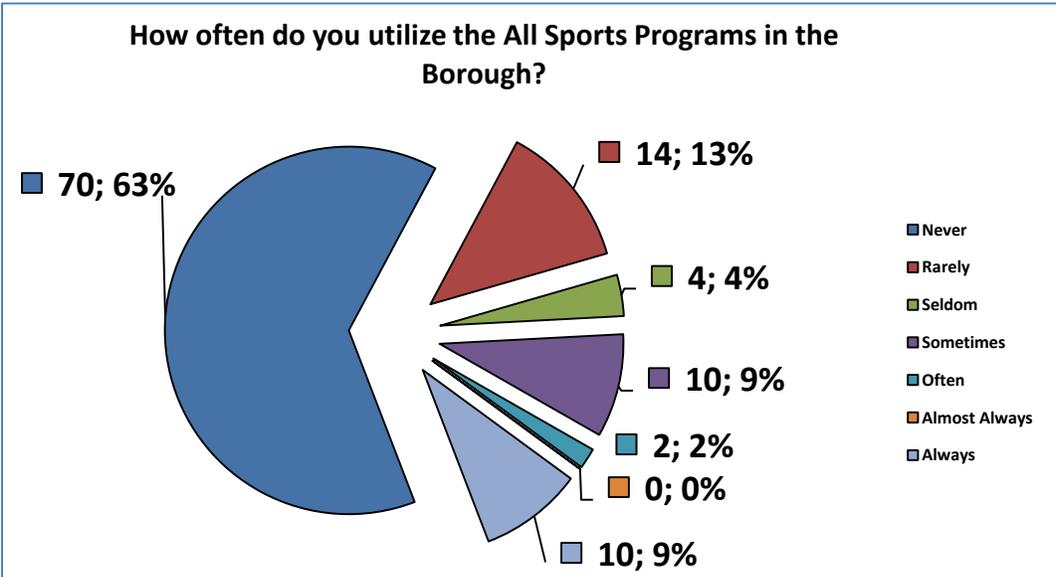
**95% of the Tenants who responded think the Emergency Services maintain the Quality of Life in the Borough**



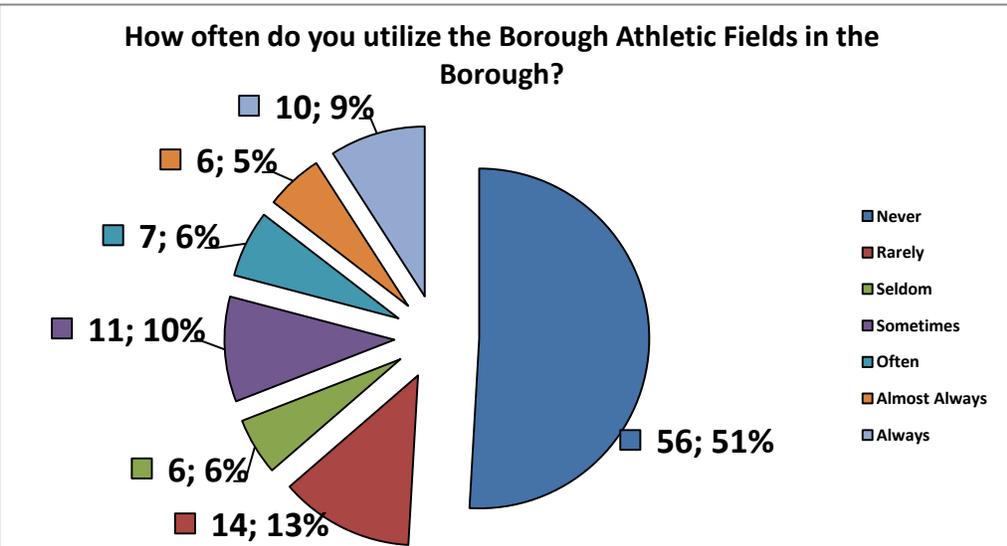
**50% of the Tenants who responded often utilize the Borough Parks in the Borough**



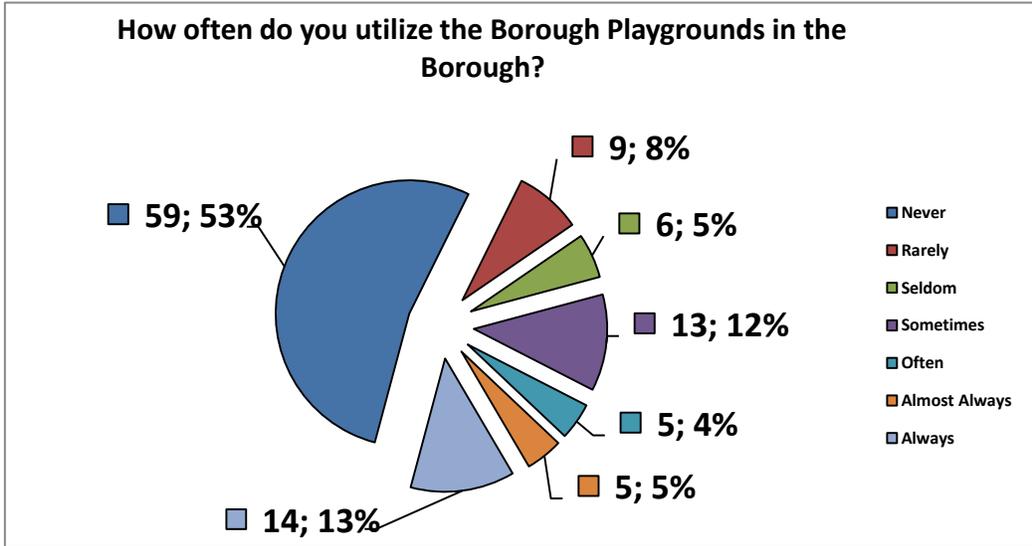
29% of the Tenants who responded often utilize the Recreation Services in the Borough



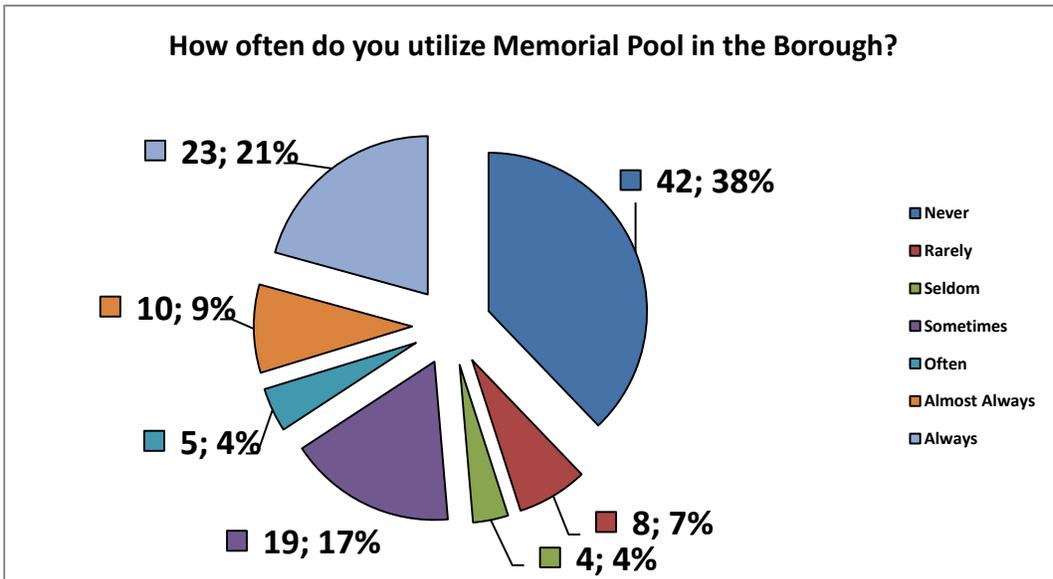
11% of the Tenants who responded often utilize the All Sports Program in the Borough



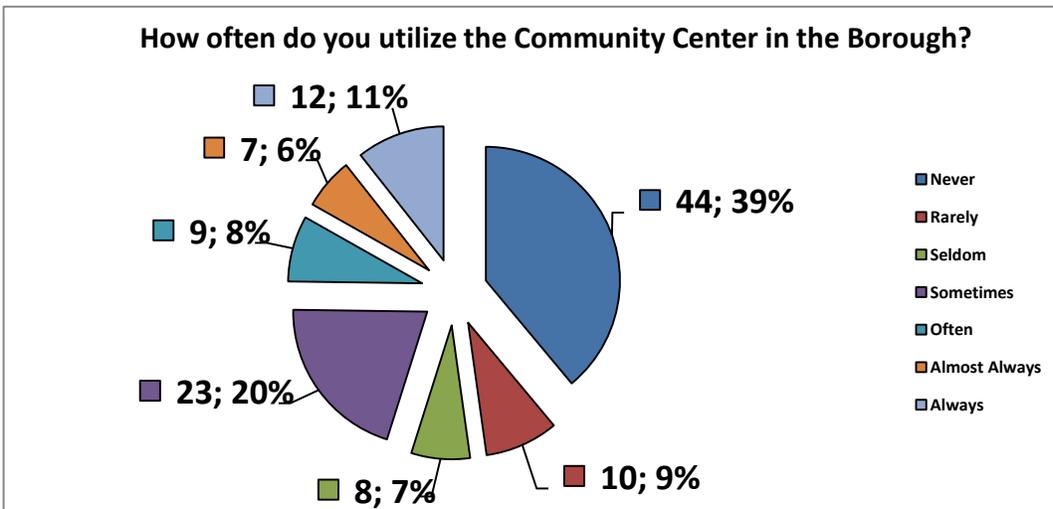
21% of the Tenants who responded often utilize the Athletic Fields in the Borough



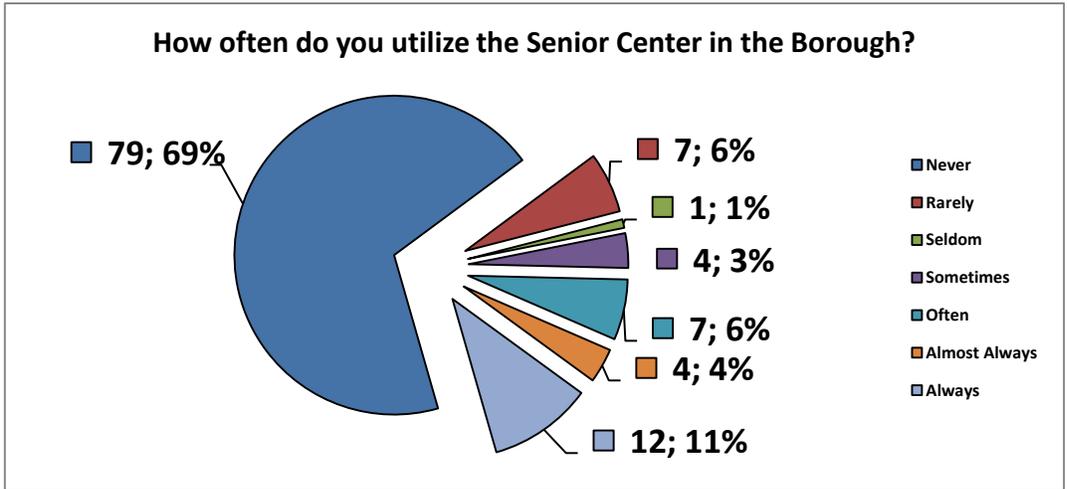
2% of the Tenants who responded often utilize the Borough Playgrounds in the Borough



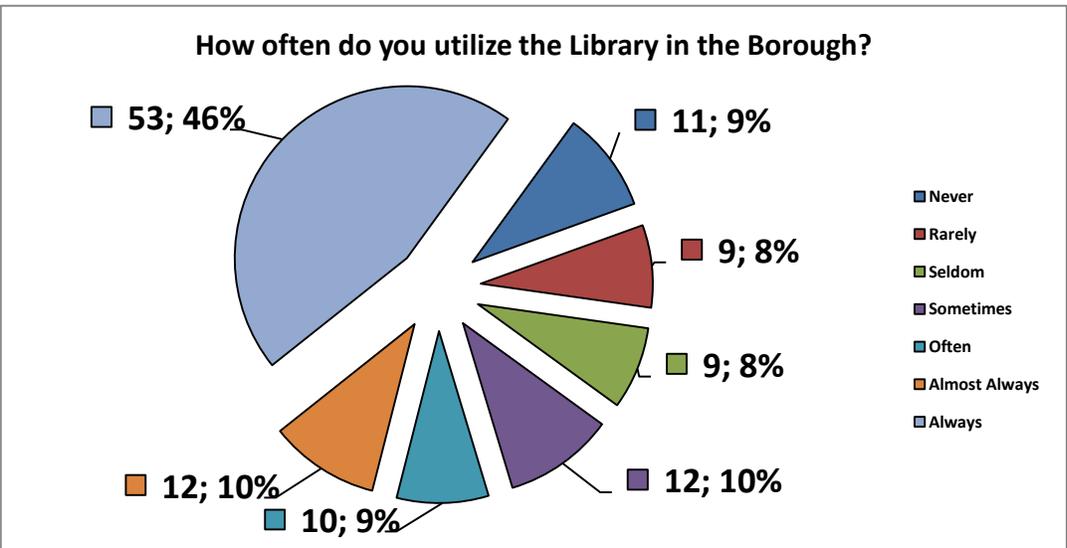
34% of the Tenants who responded often utilize Memorial Pool in the Borough



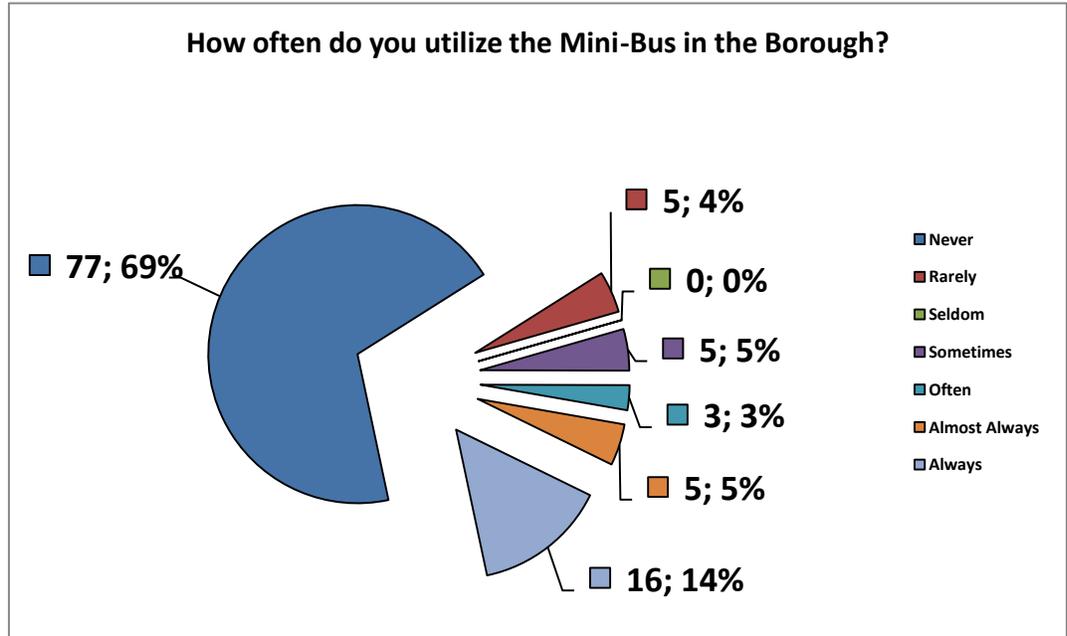
25% of the Tenants who responded often utilize the Community Center in the Borough



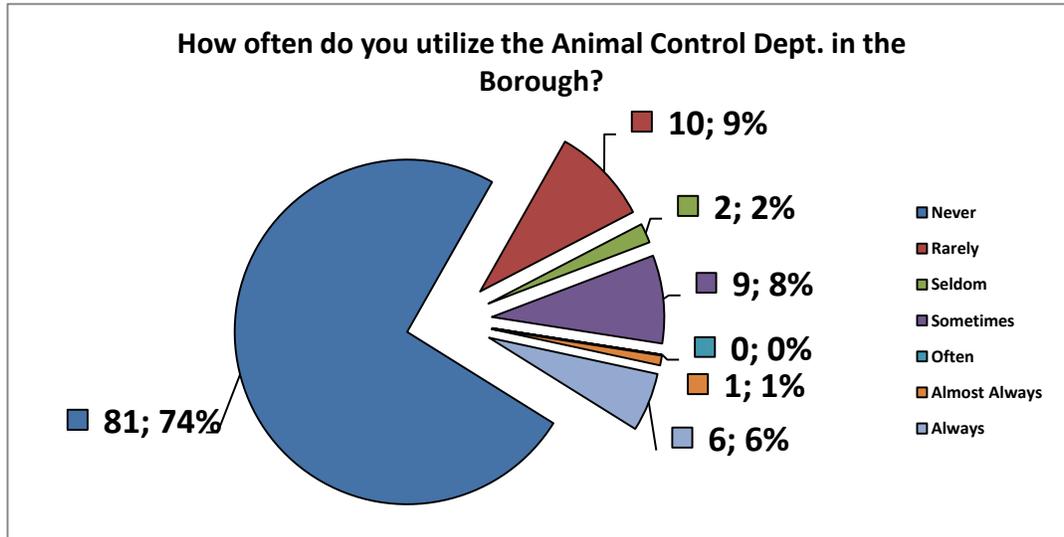
**20% of the Tenants who responded often utilize the Senior Center in the Borough**



**65% of the Tenants who responded often utilize the Library in the Borough**



**22% of the Tenants who responded often utilize the Mini-Bus in the Borough**



**6% of the Tenants who responded often utilize the Animal Control Department in the Borough**